

Artifact:

Participant #

ANSWER SHEET

1. I think that I would like to use this product frequently.

<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neither Agree Nor Disagree	<input type="checkbox"/> Agree	<input type="checkbox"/> Strongly Agree
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2. I found the product unnecessarily complex.

<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neither Agree Nor Disagree	<input type="checkbox"/> Agree	<input type="checkbox"/> Strongly Agree
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3. I thought the product was easy to use.

<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neither Agree Nor Disagree	<input type="checkbox"/> Agree	<input type="checkbox"/> Strongly Agree
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4. I think that I would need the support of a technical person to be able to use this product.

<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neither Agree Nor Disagree	<input type="checkbox"/> Agree	<input type="checkbox"/> Strongly Agree
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5. I found the various functions in the product were well integrated.

<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neither Agree Nor Disagree	<input type="checkbox"/> Agree	<input type="checkbox"/> Strongly Agree
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6. I thought there was too much inconsistency in this product.

<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neither Agree Nor Disagree	<input type="checkbox"/> Agree	<input type="checkbox"/> Strongly Agree
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7. I imagine that most people would learn to use this product very quickly.

<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neither Agree Nor Disagree	<input type="checkbox"/> Agree	<input type="checkbox"/> Strongly Agree
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8. I found the product very awkward to use.

<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neither Agree Nor Disagree	<input type="checkbox"/> Agree	<input type="checkbox"/> Strongly Agree
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9. I felt very confident using the product.

<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neither Agree Nor Disagree	<input type="checkbox"/> Agree	<input type="checkbox"/> Strongly Agree
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10. I needed to learn a lot of things before I could get going with this product.

<input type="checkbox"/> Strongly Disagree	<input type="checkbox"/> Disagree	<input type="checkbox"/> Neither Agree Nor Disagree	<input type="checkbox"/> Agree	<input type="checkbox"/> Strongly Agree
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11. Overall, I would rate the user-friendliness of this product as:

<input type="checkbox"/> Worst Imaginable	<input type="checkbox"/> Awful	<input type="checkbox"/> Poor	<input type="checkbox"/> OK	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent	<input type="checkbox"/> Best Imaginable
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12. How likely is it that you would recommend the product to a friend or colleague?

<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10
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Not at all
Likely

Neutral

Extremely
Likely